



## **'FINTRY' TERMS AND RESPONSIBILITIES**

Fintry is available for holiday lets only. The person making the booking must be one of the party of up to six guests.

A letting week runs from 4pm on the Saturday of arrival until 10am on the following Saturday unless otherwise agreed.

A short break runs from Friday to Monday or Monday to Friday with the same arrival and departure times as a week let.

### **BOOKINGS**

Booking Fintry means you will be able to agree on behalf of all your party to abide by these terms.

Provisional bookings will be held for 7 days and confirmed after the receipt of a booking form and deposit.

Bookings are subject to the accommodation still being available when your booking form and deposit are received.

The number of people occupying the property is limited to that stated at the time of booking.

A non-returnable deposit for each holiday week or short break is required. This deposit is part of the full rental of your holiday.

An additional 'Good Housekeeping Bond' will be required at the time of payment of the balance and will be shown on the Booking Form. It covers the charges in the event of excessive wear and tear and/or breakages.

The rental is to be paid in full not less than six weeks before the starting date. If it is not received the booking will be treated as cancelled and we will retain the deposit.

If you book less than six weeks before your stay, payment in full is required.

The accommodation charges are as listed on the website

## **CANCELLATION**

Notice to cancel a booking is to be in writing. Provided the notice of cancellation is received not less than six weeks before the start of your holiday, only the deposit will be retained.

If notice to cancel has not been received by the time specified and we are unable to re-let the accommodation for the same period at the same rate, then you will be liable to pay the total cost of the booking. Every effort will be made to re-let on the hirer's behalf.

**CANCELLATION INSURANCE.** We strongly recommend that you take out insurance to protect yourself against financial loss in case you are obliged to cancel your holiday for whatever reason.

## **OCCUPANCY**

You, the Principal Guest, are to stay personally at Fintry throughout the holiday and are solely responsible for the whole party. The number of persons, using Fintry is not to exceed six. We are entitled to refuse accommodation to any person who, in our opinion, is not suitable to take charge, or whose behaviour is deemed inappropriate. We are entitled to terminate the let at any time if these conditions are broken.

## **PETS**

We do not allow pets in the house at any time.

## **VISITOR'S LIABILITY**

When you sign the booking form, you are guaranteeing that you have the authority to sign on behalf of all the persons who will use Fintry during the holiday booked.

You agree to keep Fintry and all furniture, fixtures, fittings and effects in the accommodation in the same state of repair as at the start of the let, and will make good any damage, breakage or loss occurring during the let. The property, fittings and contents are to be left in the same clean and tidy condition at the end of the let as provided at the beginning of the let. You agree to compensate us against all loss and/or damage arising directly or indirectly to the accommodation and its contents from any act or omission by you or any person accompanying you.

You will take full responsibility for any loss, injury or damage suffered by you or those accompanying you while on Fintry ground, except where such loss, injury or damage is directly due to the acts or omissions by us

or those employed by us.

You undertake to ensure that Fintry is securely locked, if left unoccupied during your stay.

### **NO SMOKING**

You will ensure members of your party **DO NOT SMOKE IN 'FINTRY'**.

### **COMMUNICATIONS CHARGES**

Broadband and telephone charges. The weekly tariff includes provision for the average use of Broadband up to 2.5 Gigabits per week. Should the usage exceed this, the actual additional cost as advertised by the provider will be deducted from the 'Goodhousekeeping Bond'. If the telephone is used the actual cost of all calls plus 10% will be deducted from the Bond.

### **ACCESS**

Right of entry by the owners or their agents is reserved at all reasonable times during any occupancy for the purpose of inspection or to carry out necessary repairs and maintenance.

### **LIABILITY**

We will not be liable for any accident, damage, loss, injury, expense or inconvenience whether to person or property which the hirer or any other person may suffer or incur. If for any reason beyond our control (e.g. fire, storm damage, illness, etc.) Fintry is not available on the date booked, we will refund in full all monies paid by you. We shall not be liable for any loss, expense or inconvenience resulting from such unavailability and you shall have no claim against us.

### **TERMINATION OF BOOKING**

If any of the booking and occupancy conditions above are broken, we reserve the right to terminate the booking without delay.

### **CUSTOMER CARE**

We make every effort to ensure that you have an enjoyable and memorable holiday. If, however, you have cause for complaint, please contact us immediately so that any remedial action can be speedily implemented.